

# **Investor Overview**

September 2024

## **Legal Disclaimer**



This presentation includes "forward-looking statements" within the meaning of Section 27A of the U.S. Securities Act of 1933, as amended, and Section 21E of the U.S. Securities Exchange Act of 1934, as amended. All forward-looking statements are subject to a number of risks, uncertainties and assumptions, and you should not rely upon forward-looking statements as predictions of future events. You can identify forward-looking statements by words such as "anticipate," "believe," "could," "estimate," "expect," "intend," "target," "may," "plan," "potential," "predict," "project," "should," "will," "would" or the negative of those terms, and similar expressions that convey uncertainty of future events or outcomes. All forward-looking statements are based upon current estimates and expectations about future events and financial and other trends. There is no guarantee that future results, performance or events reflected in the forward-looking statements will be achieved or occur. No person assumes responsibility for the accuracy and completeness of the forward-looking statements, and, except as required by law, no person undertakes any obligation to update any forward-looking statements for any reason after the date of this presentation. Investors are referred to filings by GEN Restaurant Group, Inc. (the "Company") with the Securities and Exchange Commission for additional information regarding the risks and uncertainties that may cause actual results to differ materially from those expressed in any forward-looking statement.

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# **Company Overview**



### **About Us**

Founded by two Korean immigrants in 2011

One of the largest Asian casual dining restaurant concepts by total revenue in the United States

Engaging and interactive dining experience where guests serve as their own chefs

40 company-owned restaurants across eight states

Extensive menu of traditional Korean and Korean-American food at an affordable, all-inclusive price

Passionate and loyal following of Millennials and Generation Z



### Q2 2024 Highlights



### Financial Highlights

- Total revenue increased 15.9% to \$53.9 million compared to Q2 2023
- Income from operations was \$1.6 million and 3.0% of revenue
- Restaurant-level adjusted EBITDA (1) was \$10.2 million and 19.0% of revenue
- Adjusted EBITDA (1) was \$4.9 million and 9.1% of revenue inclusive of pre-opening expense of approximately \$1.6 million
- Net income was \$2.1 million and 3.8% of revenue
- Cash and cash equivalents at June 30, 2024 was \$29.2 million
- No long-term debt, except \$5.0 million in government-funded EIDL loans, and \$20.0 million available for use in revolved line of credit<sup>(2)</sup>

### Operational Highlights

- Opened one location in Jacksonville, Florida and began construction on seven additional stores during the second quarter of 2024
- Now anticipate opening 10 to 11 new locations in 2024

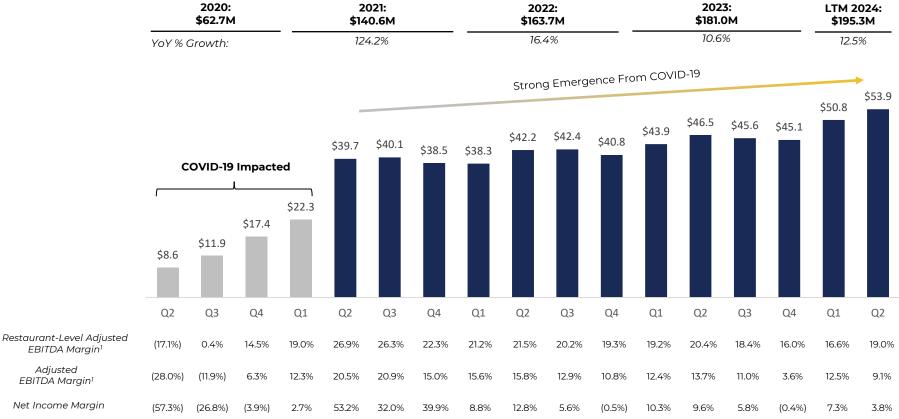




## Revenue and Adjusted EBITDA Margin<sup>1</sup> by Quarter



\$ in Millions





# **Operational Highlights**



# **The GEN Dining Experience**

Family-Style Food Served on Embedded Table-Top Grills Meaningful Interaction Among
Guests who Cook Their Own Food

Diverse Assortment of Side Dishes, or *Banchan* 



Modern and Vibrant
Décor and Atmosphere
Engaging the Senses

Unlimited Amount of Any Food Item for an Affordable, All-Inclusive Price Differentiated Culinary
Experience with
Enthusiastic Patrons

### Unlimited Food Items at An Affordable, All-Inclusive Price



# Unlimited quantities of menu items for a fixed price typically ranging from \$19.95 to \$21.99 for lunch and \$28.95 to \$32.95 for dinner



### **Popular Menu Items**

#### Beef



**Chadol**Thinly Sliced Premium
Beef Brisket



**Beef Bulgogi** Thinly Sliced Marinated Sweet & Savory Beef



Smoked Garlic Samgyupsal Marinated Pork Belly with Smoked Garlic



**Pork** 

**Spicy Pork Bulgogi** Thinly Sliced Marinated Spicy Pork

Seafood



Hangjungsal Premium Pork Jowl Meat

#### **Poultry**



Galbi

Marinated Bone-In

Short Rib

Garlic Chicken
Marinated Chicken With
Jalapeno Cheese Fondue



Spicy Chicken Marinated Spicy Chicken



Korean Fried Chicken (K.F.C.) Crispy Korean Fried Chicken



**Cajun Shrimp**Marinated Shrimp with
Cajun Rub



Garlic Calamari Marinated Garlic Calamari



**Spicy Baby Octopus**Marinated Baby Octopus
With Onion

### **New Premium Menu**



- Premium meat selection for a \$20 upcharge or a la carte options allowing for better segmentation of value and premium guests
- Available at all 40 locations nationwide

Features 10 top shelf proteins including:

- Wagyu
- Al pastor
- Marbling Center Cut Marinated Short Rib
- · Pollo Asado
- 🥞 🔹 Cajun Shrimp
  - Carne Asada
  - Taco Sampler
  - Build Your Own K-Ramyun
  - Kimchi Fried Rice
  - Kimchi Cheese Fried Rice
- Implementing employee training programs to increase upselling of premium menu across all stores



# **Efficient Back-of-House Operations**



We receive ready-to-serve proteins and fresh produce from our suppliers typically two to three times per week

Ready-to-serve items minimize kitchen footprint and wait times

Engaging and interactive dining experience where guests cook their own food

New Sysco partnership allows for efficient nation-wide expansion



Received in ready-to-serve format



Simple transfer from package to plate



Guests grill food to their liking on their table-top grill

# Differentiated Guest Experience Drives Positive Customer Ratings



"Gen Korean BBQ was SO good that I had to visit twice during my week long stay in Texas! If you're like me and have never been to a Korean BBQ, you'll be blown away upon entering."

**Review for Carrollton, TX Location** 

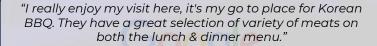
Yelp<sup>(1)</sup>

Total Number of Reviews: 102,000+

Average Star Rating: 3.9

"Food is always so good and it's so much fun making it on your own. Took my family for the first time and they had a blast. Will definitely be going back soon! Service was great, very friendly."

Review for Tempe, AZ Location



**Review for Cerritos, CA Location** 





KOREAN BBQ HOUSE

Google<sup>(1)</sup>

Total Number of Reviews: 51,400+

Average Star Rating: 4.1

"The food was amazing for the price per person, the wait was worth it. I do recommend going, I'm definitely going to go there again, I'm honestly looking forward to it."

**Review for Torrance, CA Location** 

As of September 2024.



# **Expansion Strategy**



# Flexible Real Estate Footprint



### Our restaurants fit in a wide variety of retail footprints

#### **Select Locations**

Mid Cap

#### Standalone



Chino Hills, CA



**Huntington Beach, CA** 



Henderson, NV



**End Cap** 

West Covina, CA



Frisco, TX



Las Vegas, NV

Torrance, CA



Tukwila, WA



Honolulu, HI



Webster, TX



Jacksonville, FL



Houston, TX



Cerritos, CA



**New York, NY** 



Tempe, AZ



Carrollton, TX



Pearlridge, HI



Alhambra, CA

# **Strong Unit Economics**



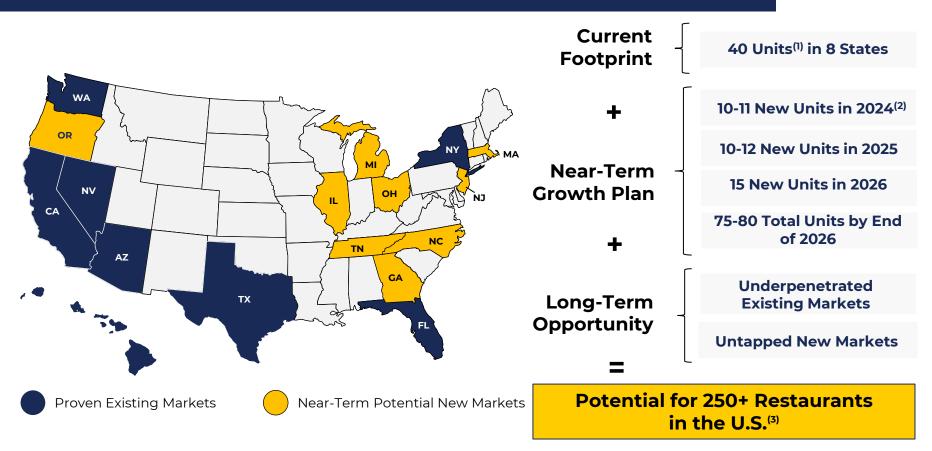
JEIN KOREAN B	Historical Unit Metrics	Targeted New Unit Metrics <sup>(1)</sup>				
Average Unit Volume (AUV)(2)	\$5.9 Million	\$4-5 Million				
Revenue per Square Foot <sup>(3)</sup>	\$862	\$800+				
Restaurant-Level Adjusted EBITDA Margin <sup>(4)</sup>	18.5%	18.0-20.0%				
Cash-on-Cash Returns <sup>(5)</sup>	~59%	~40%				
Payback Period <sup>(6)</sup>	1.7 Years	2.5 Years				

 ${\tt Note: These \ are \ Non-GAAP \ financial \ measures. See \ appendix \ for \ definitions \ and \ reconciliation.}$ 

- 1. Targeted unit level metrics for new units opening in 2024 and beyond.
- 2. AUVs for historical unit metrics represent units that were opened 12 full months prior to December 31, 2023.
- Revenue per square foot for 2023 metrics includes units opened 12 full months prior to December 31, 2023.
- Restaurant-Level Adjusted EBITDA margin for targeted new unit metrics based on targeted net build-out costs of less than \$3.0 million. Cash-on-cash returns for historical unit metrics represent average of nine units opened in 2022 and 2023.
- Payback period for historical unit metrics represents average of nine units opened in 2022 and 2023.

### **Expansion Strategy To Achieve Long-Term Potential**





Unit count as of 7/31/202

Expect to open 10-11 total units in 2024 with 4 units already opened as of August 2024 and at least 6 more units expected to be open by year-end. Based on an internal study

### The GEN Difference



- Value-oriented customer model with unlimited orders at an affordable, all-inclusive price
- Efficient and cost effective "cook-it-yourself" business model
- New restaurant average payback period of ~1.4 years historically (1)
- Oifferentiated guest experience that generates positive customer ratings, driven by a large community of millennial and Gen Z enthusiasts
- Founder led management team that is well aligned with maximizing shareholder value given their high levels of insider ownership
- Attractive unit economics and stable supplier network provides a solid foundation to capitalize on the significant growth opportunities
- Strong cash balance, minimal level of debt, and an unused \$20M line of credit with self-funding growth strategy that is not expected to require additional capital in the near- to medium-term







Calculated using the Company's original 28 units.



Appendix



### **Founder-Led Management Team**





#### David Kim | Co-CEO & Director

- Joined GEN shortly after opening of first restaurant in September 2011
- Former CEO of La Salsa, Inc. and Baja Fresh Enterprises and seasoned restaurateur and entrepreneur
- Founder of Kim Family Foundation, supporting various charitable causes related to scholastic achievement and leadership

#### Experience















#### Jae Chang | Co-CEO & Director

- Founded GEN with the opening of the Company's first restaurant in Tustin, California
- 25+ years of entrepreneurial experience in the restaurant and hospitality industry
- Owner, operator and manager of multiple successful restaurant concepts

#### Experience













Thomas V. Croal | CFO

- Joined GEN in July 2021
- 12+ years of public company experience, serving as CFO and COO of InSight Health Services Corp.
- 18+ years serving as SVP and CFO at various entities, including the Pancreatic Cancer Action Network and Silverado Senior Living Holdings, Inc.
- California CPA with Arthur Andersen & Co. and B.S. in Accounting from Loyola Marymount University

#### Experience







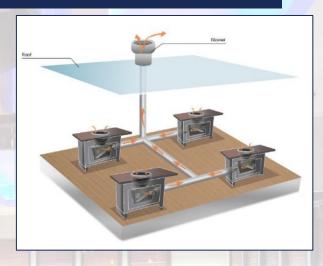


# In-House Design and Fabrication Capabilities



- Well-functioning ventilation systems are critical to Korean barbeque restaurant concepts
- We do not rely on prohibitively expensive third-party contractors who require lengthy lead times
- We design and fabricate ventilation systems in-house

Greater control than our competition over quality, costs and lead times





### Non-GAAP Financial Measures



Adjusted EBITDA is not recognized under GAAP. We define Adjusted EBITDA as net income (loss) before net interest expense, income taxes, depreciation and amortization and consulting fees paid to a related party. We also exclude non-recurring items, such as gain on extinguishment of debt, and Restaurant Revitalization Fund, or RRF, grants, employee retention credits, litigation accruals, aborted deferred IPO costs written off and non-cash lease expenses.

Adjusted EBITDA is intended as a supplemental measure of our performance that is neither required by, nor presented in accordance with, GAAP. We are presenting Adjusted EBITDA because we believe that it provides useful information to management and investors regarding certain financial and business trends relating to our financial condition and operating results. We believe that the use of Adjusted EBITDA provides an additional tool for investors to use in evaluating ongoing operating results and trends and in comparing the Company's financial measures with those of comparable companies, which may present similar non-GAAP financial measures to investors. Our presentation of these measures should not be construed as an inference that our future results will be unaffected by unusual or non-recurring items. Our computation of this measure may not be comparable to other similarly titled measures computed by other companies, because all companies may not calculate Adjusted EBITDA in the same fashion. Because of these limitations, Adjusted EBITDA should not be considered in isolation or as a substitute for performance measures calculated in accordance with GAAP. We compensate for these limitations by relying primarily on our GAAP results and using this non-GAAP measure on a supplemental basis.

Restaurant-Level Adjusted EBITDA is intended as a supplemental measure of our performance that is neither required by, nor presented in accordance with, GAAP. Restaurant-Level Adjusted EBITDA is revenue less recurring expenses incurred at the restaurants, such as food costs. payroll and benefits costs, occupancy and operating expenses, but excluding restaurant-level depreciation and amortization and preopening costs. Restaurant-Level Adjusted EBITDA Margin is the calculation of Restaurant-Level Adjusted EBITDA divided by revenue. We believe that Restaurant-Level Adjusted EBITDA and Restaurant-Level Adjusted EBITDA Margin provide useful information to management and investors regarding certain financial and business trends relating to our financial condition and operating results, as this measure depicts normal, recurring cash operating expenses essential to supporting the operations of our restaurants. We expect Restaurant-Level Adjusted EBITDA to increase in proportion to the number of new restaurants we open and with our comparable restaurant sales growth. However, you should be aware that Restaurant-Level Adjusted EBITDA and Restaurant-Level Adjusted EBITDA Margin are financial measures which are not indicative of overall results for our company, and Restaurant-Level Adjusted EBITDA and Restaurant-Level Adjusted EBITDA Margin do not accrue directly to the benefit of stockholders because of corporate-level expenses excluded from such measures. Our presentation of these measures should not be construed as an inference that our future results will be unaffected by unusual or non-recurring items. Our computation of Restaurant-Level Adjusted EBITDA and Restaurant-Level Adjusted EBITDA Margin may not be comparable to other similarly titled measures computed by other companies, because all companies may not calculate Restaurant-Level Adjusted EBITDA and Restaurant-Level Adjusted EBITDA Margin in the same fashion. Restaurant-Level Adjusted EBITDA and Restaurant-Level Adjusted EBITDA Margin have limitations as analytical tools, and you should not consider them in isolation or as a substitute for analysis of our results as reported under GAAP.

## **Non-GAAP Financial Measures**



The following tables reconcile revenue to Restaurant-Level Adjusted EBITDA and net income to Adjusted EBITDA for the years ended December 31, 2023, December 31, 2022, December 31, 2021 and December 31, 2020, respectively:

	Years Ended December 31,								
	2020	2021	2022	2023					
Revenue	62,659	140,562	163,729	181,007					
Less:									
Total Restaurant Operating Expenses	62,197	112,418	136,119	156,392					
Add Back:									
Depreciation and Amortization(1)	4,526	4,337	4,314	4,808					
Pre-Opening Expense	-	-	1,455	3,680					
Non-Cash Rent	(190)	1,577	261	380					
Restaurant-Level Adjusted EBITDA	4,798	34,058	33,638	33,479					
Restaurant-Level Adjusted EBITDA Margin	7.7%	24.2%	20.5%	18.5%					

	Years Ended December 31,									
	2020	2021	2022	2023						
Net Income (Loss)	(9,273)	49,860	11,732	11,434						
Interest (Income) Expense, Net	654	197	635	(346)						
Taxes	-	-	-	21						
Depreciation and Amortization	4,540	4,363	4,354	4,891						
EBITDA	(4,079)	54,420	16,719	16,000						
EBITDA Margin	(6.5%)	38.7%	10.2%	8.8%						
Adjustments to EBITDA:										
Consulting Fees	3,551	4,270	4,897	2,325						
Stock-Based Compensation Expense	-	-	-	1,518						
Gain on Extinguishment of Debt	-	(22,284)	(387)	-						
RRF Grant	-	(12,963)	-	-						
Less: Employee Retention Credits	-	-	(3,532)	(2,483)						
Litigation Accrual	-	-	870	-						
Deferred IPO Cost that was Aborted	-	-	4,036	-						
Non-cash lease expense	(190)	1,577	261	380						
Non-cash lease expense related to pre-opening costs	-	-	1,095	1,109						
Adjusted EBITDA	(718)	25,020	23,958	18,848						
Adjusted EBITDA Margin	(1.1%)	17.8%	14.6%	10.4%						

## **Non-GAAP Financial Measures**



The following tables reconcile revenue to Restaurant-Level Adjusted EBITDA and net income to Adjusted EBITDA for each quarter of 2020, 2021, 2022, 2023 and 2024 respectively:

				2021			2022				2023				2024		
	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
Revenue	8,551	11,928	17,402	22,301	39,674	40,057	38,530	38,252	42,209	42,419	40,849	43,862	46,473	45,564	45,108	50,760	53,860
Less:																	
Total Restaurant Operating Expenses	11,096	13,044	15,955	19,372	30,650	30,871	31,525	31,398	34,674	35,462	34,585	37,146	39,093	39,275	40,878	45,949	47,160
Add Back:																	
Depreciation and Amortization (1)	1,137	1,123	1,128	1,079	1,066	1,051	1,141	1,055	1,084	1,095	1,080	1,113	1,131	1,232	1,332	1,537	1,706
Pre-Opening Expense	-	-	-	-	-	-	-	158	379	437	480	519	881	723	1,557	1,901	1,645
Non-Cash Rent	(50)	(60)	(46)	238	598	297	444	50	80	77	54	60	99	144	77	184	192
Restaurant-Level Adjusted EBITDA	(1,458)	(53)	2,529	4,246	10,688	10,534	8,590	8,118	9,078	8,566	7,877	8,409_	9,491	8,387	7,196	8,433	10,243
Restaurant-Level Adjusted EBITDA Margin	(17.1%)	(0.4%)	14.5%	19.0%	26.9%	26.3%	22.3%	21.2%	21.5%	20.2%	19.3%	19.2%	20.4%	18.4%	16.0%	16.6%	19.0%
				2021				2022	2			202	3		2024		
	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
Net Income (Loss)	(4,897)	(3,200)	(679)	592	21,089	12,802	15,377	2,989	5,113	2,388	(210)	4,134	4,464	2,634	(193)	3,698	2,064
Interest (Income) Expense, Net	132	150	178	149	105	81	(138)	82	155	203	195	189	207	(189)	(553)	(276)	(262)
Taxes	-	-	-	-	-	-	-	-	-	-	-	-	96	74	(149)	71	11
Depreciation and Amortization	1,144	1,130	1,121	1,086	1,072	1,058	1,147	1,062	1,092	1,104	1,096	1,131	1,149	1,253	1,358	1,566	1,735
EBITDA	(3,621)	(1,919)	619	1,827	22,266	13,941	16,386	4,133	6,360	3,694	1,051	5,455	5,916	3,772	463	5,059	3,548
EBITDA Margin	(42.3)	(16.1%)	3.6%	8.2%	56.1%	34.8%	42.5%	10.8%	15.1%	8.7%	2.6%	12.4%	12.7%	8.3%	1.0%	10.0%	6.6%
Adjustments to EBITDA:																	
Consulting Fees	1,275	560	525	684	236	1,287	2,063	2,077	1,500	1,320	-	880	1,445	-	-	-	-
Stock-Based Compensation Expense	-	-	-	-	-	-	-	-	-	-	-	-	-	759	759	759	759
Gain on Extinguishment of Debt	-	-	-	-	(5,628)	(3,533)	(13,123)	(387)	-	-	-	-	-	-	-	-	-
RRF Grant	-	-	-	-	(9,326)	(3,637)	-	-	-	-	-	-	-	-	-	-	-
Less: Employee Retention Credits	-	-	-	-	-	-	-	(45)	(2,473)	(65)	(949)	(1,165)	(1,318)	-	-	-	(200)
Litigation Accrual	-	-	-	-	-	-	-	-	850	20	-	-	-	-	-	-	-
Deferred IPO Cost that was Aborted	-	-	-	-	-	-	-	-	-	-	4,036	-	-	-	-	-	-
Non-cash lease expense	(50)	(60)	(46)	238	598	297	444	50	80	77	54	60	99	144	77	184	192
Non-cash lease expense related to pre-opening costs		-	<u> </u>	-	-	-		141	338	437	171	219	206	338	346	364	576
Adjusted EBITDA	(2,396)	(1,419)	1,098	2,749	8,146	8,354	5,769	5,970	6,654	5,484	4,394	5,449	6,348	5,013	1,645	6,366	4,875
Adjusted EBITDA Margin	(28.0%)	(11.9%)	6.3%	12.3%	20.5%	20.9%	15.0%	15.6%	15.8%	12.9%	10.8%	12.4%	13.7%	11.0%	3.6%	12.5%	9.1%

### **Additional Financial Metrics and Other Data**



"Average Unit Volume" or "AUV" means the average annual restaurant sales for all restaurants open for a full 12 months before the end of the period measured. AUV is calculated by dividing annual revenue for the year presented for all such restaurants by the total number of restaurants in that base. We have not made any adjustments to exclude restaurants in 2021 that experienced temporary closures and mandated capacity limitations caused by the COVID-19 pandemic

"Cash-On-Cash Returns" means Restaurant-Level Adjusted EBITDA divided by Net Build-Out Costs

"Net Build-Out Costs" means all capitalized construction and construction-related costs plus pre-opening costs associated with a new restaurant; less tenant improvement allowances provided by the landlord

"Payback Period" means the length of time, in years, required to recoup Net Build-Out Costs after the restaurant opening date

"Restaurant-Level Adjusted EBITDA" means Income (loss) from operations plus adjustments to add-back the following expenses: depreciation and amortization, pre-opening costs, general and administrative expenses, related party consulting fees, management fees and non-cash lease expense.

"Restaurant-Level Adjusted EBITDA Margin" means Restaurant-Level Adjusted EBITDA divided by revenue.

## **Investor Relations Contact**





### **Investor Relations Contact:**

Cody Slach and Cody Cree
Gateway Group, Inc.
1-949-574-3860
GENK@gateway-grp.com

